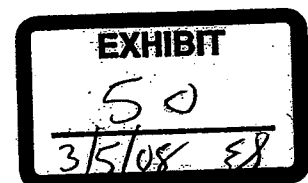


TIFFANY & COMPANY
DIARY - HISTORICAL LISTING

EL 17-530-72-2220-51
L285 GA

12-05-07 5 SENT LEGAL COPIES OF INVESTIGATION FROM 01-03-07. DCG/SS::A7BM
:30693:120408
07-18-07 5 MANUAL BILL:ELEC:MRP:BILL 2 6/26 MANUAL CYC RD PER EM# 507
LQUINN/RBS::BABO:72588:FFFFFF
07-13-07 5 CANCEL REBILL:EL&GAS:DEMAND WRONG:CORRECTED PD 3 DL LQUINN/RBS::BABP
:79625:071209
06-06-07 5 MANUAL BILL:ELEC:MRP:BILL 2 5/29 CYC RD PER EM# 531 LQUINN/RBS::BABN
:72588:FFFFFF
05-01-07 5 MANUAL BILL:ELEC:MRP:BILL 2 4/26 MANUAL CYC RD PER EM# 505
LQUINN/RBS::BABM:72588:FFFFFF
04-23-07 5 MARY/ACCT PAY IQN ABOUT CK# ISSUED FOR HER 3/07 REFUND. SENT E-MA IL
TO M PEZZOTTI/ACCOUNTING...WILL CALL MARY BACK @ 973 254-7602.
...NS/CC 4:46PM::B89P:12223:042208
04-03-07 5 MANUAL BILL:ELEC:MRP:BILL 2 3/27 CYC RD PER EM# 531 LQUINN/RBS::BABM
:72588:FFFFFF
03-29-07 5 MANUAL BILL:ELEC:MRP:BILL 2 2/27 ITMR RD LQUINN/RBS::BABP:72588
:FFFFFF
03-27-07 5 MANUAL BILL:ELEC:MRP:BILL 2 1/25 RDG LQUINN/RBS::BABO:72588:FFFFFF
02-16-07 5 CASH:50 REFUND DB:\$22435.74:C/S-NONE:SWITCHED METER CONDITION REFUND
AMT OF OVERPAYMENT + INTEREST LQUINN/RBS::TRA0:72588:FFFFFF
OVERFLOW-071807
DIH2 *



TIFFANY & COMPANY
DIARY - HISTORICAL LISTING

17-530-72-2220-51
EL L285 GA

02-07-07 5 S/W CHRIS FROM NUS TIFFANY WOULD LIKE THE REFUND CHECK AFTER THE
INTEREST HITS THE ACCT..LQUINN/RBS::BABO:72588:020708
72-01-07 5 CASH:17 RFND INT COMM CR:\$732.89:C/S-NONE:INTEREST GIVEN TO CUSTOMER
DUE TO SWITCHED METER CONDITION THIS CUST WAS OVER BILLED FROM
9/27/06-12/27/06. INTEREST GIVEN ON AMT OF OVERPAYMENT LQUINN/RBS:
:BABP:72588:FFFFFF
01-31-07 5 MANUAL BILL:ELEC:MRP:BILL 2 12/27 ITMR RD LQUINN/RBS::BABM:72588
:FFFFFF
01-30-07 5 MANUAL BILL:ELEC:MRP:BILL 2 11/22 ITMR RD LQUINN/RBS::BABO:72588
:FFFFFF
01-29-07 5 MANUAL BILL:ELEC:MRP:BILL 2 10/26 ITMR RD LQUINN/RBS::BABP:72588
:FFFFFF
01-24-07 5 MANUAL BILL:ELEC:MRP:BILL 2 9/27 ITMR RD LQUINN/RBS::BABO:72588
:FFFFFF
01-19-07 5 PER INVESTIGATIONS WITH ALBERTSON ELECTRIC & JOHN GUTKES METERS ARE
WIRED CORRECTLY ITMT DID NOT HAVE ANY NEW METER INFO & INFO IN ITMR
WAS SWITCHED CAUSING A SWITCHED MTR CONDITION WILL CORRECT BOTH MTRS
AND REBILL LQUINN/RBS::BABM:72588:011908
01-18-07 5 REFERRED CASE FOR MORE COLLECTION ACCTION PER PREVIOUS DIHI, DCG/SS:
:A7BM:30693:011808

DIH2 *

OVERFLOW-071807

TIFFANY & COMPANY
DIARY - HISTORICAL LISTING

17-530-72-2220-51
EL L285 GA

01-17-07 5 J ESPEY GOING BACK OUT TO SLOC POSSIBLE SWITCHED C/M'S LQUINN/RBS:
:BABO:72588:011708
1-12-07 5 MANUAL BILL:ELEC:MRP:BILL 2 9/27 ITMR RD LQUINN/RBS::BABO:72588
:FFFFFF
01-10-07 5 S/W CHRIS ADV OF CANCEL REBILL TO COMPLETE C/M TO CORRECT CONSTAN T
WILL FAX EACH BILL PRODUCED TO 201-391-8158 AFTER ALL BILL UP WILL
THEN CALCULATE INTEREST ON OVERPYMT AMTS LQUINN/RBS::BABO:72588
:011008
01-10-07 5 **DUMMY C/M DONE TO CORRECT X FROM 180 TO 80 LQUINN/RBS::BABN:72588
:011008
01-08-07 5 C/R TO CORRECT CONSTANT REBILLED 9/20 ZERO CONSUMPTION TO CORRECT
CONSTANT LQUINN/RBS::BABM:72588:010808
01-08-07 5 CANCEL REBILL:EL&GAS:CONSTANT WRONG:LQUINN/RBS::BABO:72588:010709
01-05-07 5 INVESTIGATION CONFIRMS MULITPLIER TO BE X80. REFERRED TO BOSS FOR
CORRECTIONS. DCG/SS::A7BM:30693:FFFFFF
01-05-07 5 FIELD INVESTIGATION COMPLETE AND PENDING TO BE WORKED. DCG/SS::A7BN
:30693:FFFFFF
01-02-07 5 HB/VERIFY INVEST REC FROM BOSS ASSIGNED TO J ESPEY...IN FLD 1/5..
.MZJ/SS/CC::A02N:99303:010208

DIH2 *

OVERFLOW-071807

TIFFANY & COMPANY
DIARY - HISTORICAL LISTING

17-530-72-2220-51
EL L285 GA

12-30-06 5 MANUAL BILL:ELEC:MRP:BILL TO 12/27 MANUAL CYCLE READ EM
#527;TARA.RBS.:E12N:79625:FFFFFFF
12-26-06 5 CORRECT POSSIBLE SWITCHED METER WITH R LAUREN POLO ACCOUNT 530-72
-2180-8 ASKING TECH SERV TO EXPEDITE. KAS/RBS::B8FM:79625:122607
12-26-06 5 SUSPEND BILLING:ELEC:SWITCHED MTR INVES:C/S-CHRISTINE:PHONE:KAS/RBS
& L QUINN::B8FM:79625:SSSSSS
12-26-06 5 ISSUED FIELD INVESTIGATION BILLING DOES NOT APPEAR CORRECT SINCE
METER CHANGE ALSO CHECKING FOR POSSIBLE SWITCHED METERS ON 530-72
-2225-2. ASKING TECH SERVICES TO EXPEDITE INVESTIGATION. CONTACT
CHRISTINE 201-391-4300 EXT 109. SPNB BILLING UNTIL RESOLVED. KAS/
RBS::B8FM:79625:SSSSSS
11-30-06 5 MANUAL BILL:ELEC:MRP:BILL 2 11/22 MANUAL CYC RD PER EM# 527
LQUINN/RBS::BABO:72588:FFFFFFF
11-10-06 5 MANUAL BILL:ELEC:MRP:BILL 2 10/26 MANUAL CYC RD PER EM# 527
LQUINN/RBS::BABN:72588:FFFFFFF
10-06-06 5 MANUAL BILL:ELEC:MRP:BILL 2 9/27 MANUAL CYC RD PER EM# 507
LQUINN/RBS::BABO:72588:FFFFFFF
10-04-06 5 CHANGE METER:ELEC:NEW BUSINESS:C/M DATE:09-18-06:C/M INDEX:35222:
RMV METER:0084471267:LQUINN/RBS::BABN:72588:100308
04-27-06 0 METER TEST/INSPECT:ELEC:BROKEN GLASS:ISSUED TEST::ITRN:13637:FFFFFFF
DIH2 * OVERFLOW-071807